

Removal guide

By Student Verhuis Service, the one and only student moving company



**STUDENT
VERHUIS
SERVICE**

studentverhuisservice.nl/en

0900 - 1787

We're moving you!

First of all, we want to thank you for choosing the one and only Student Verhuis Service. The first and only true low-budget moving market-disruptor of the Netherlands.

We hope that by using this guide you can make proper preparations prior to your move. Good preparation is half the battle and because we work with subsequent calculation this can also lead to a reduction in costs. So read this manual carefully and move even more efficiently and therefore even more affordable!



About us

That Student Verhuis Service's method is successful has not gone unnoticed. Many competitors are making an attempt to imitate it. Still, one thing should be clear: Student Verhuis Service is the one and only! Countless years of experience and over 100,000 satisfied customers.

A student, a Peugeot 106 and a trailer - that's how this moving company began in 2008. Through an ad on Marktplaats, the student, his car and trailer could be hired to transport furniture. When the orders kept coming in, the Peugeot was exchanged for a Ford Transit and an official registration at the Chamber of Commerce was made on April 1, 2009: Student Verhuis Service was born. After that, things moved quickly. Due to increasing demand, a second van was purchased and the workforce was expanded.

In the spring of 2011, Student Verhuis Service now had 20 employees and it was time for a new step. The company moved into its own warehouse on Havenstraat. Growth continued and in 2014 the company moved to its current location on the H.J.E. Wenckebachweg. After a period of upscaling and professionalization, Student Verhuis Service is now the largest moving company in the Netherlands. What started as a friends structure grew into a professional organization with an exceptional position in the market.

Certified and highly educated movers

Our movers are trained to become fully-fledged professional movers through our Moving Academy®. We have established this academy to ensure that our movers can work as efficiently as possible without sustaining injuries. After all, moving is (surprise surprise) a physically demanding job and needs to be done carefully. Therefore, we educate and train our movers as much as possible before they enter the work field.

Extra options

Handyman

Maybe you have already heard of them, but for those who missed it, we are happy to explain our handyman service.

Do you have two left hands or simply no time to disassemble your furniture in preparation for the move? Don't panic! Because we have a solution for this.

Our handymen are there for the (de)assembly work, in addition, of course, he takes care of moving your furniture. Our handymen ensure that they always have the right tools with them.

Have you requested a handyman? Please send us photos of the items that need to be disassembled. This may adjust the estimate.

Our handymen are not authorized to connect electricity or drill holes in your new home.

The handyman can (dis)assemble the following:

- Furniture (sofas, cabinets, etc.).
- Lamps (but no assembly).
- Sports equipment (treadmills, etc.).
- Play equipment in the garden.
- Taking your TV off the wall.



Extra options

Full service

You can also choose for a full service move with us. This means that, in addition to dismantling and assembling the furniture, we will pack your entire household effects. This is especially convenient if you are already busy enough with other matters surrounding the move.

Think about finding a new family doctor, finding a new (primary) school for the children or even a new sports club. In short, there is plenty to do surrounding a relocation and if you also have to pack your belongings you can forget about your free time. Reason enough to choose our full service option.

We have special teams for the packing work. An FSS team (Full Service Specialists team) is a team specially put together to take care of packing activities down to the smallest detail, from your furniture to your hallway and even handrails in your stairwell! Full Service Specialists wrap everything, occasionally even the customer around their finger. 😊

What do we do exactly?

We pack (almost) everything, put everything in boxes, wrap furniture in plastic and protect paintings and TVs with bubble wrap and cardboard.

Good to know: depending on the size of your furniture, we often spread the move over two days (one day packing and one day moving). We do this to reduce the workload and to avoid having to stay at your home until late.



Extra options

Moving lift

Do you live in an apartment with lots of stairs, no elevator or a long walkway?

Then we highly recommend using a moving lift.

In fact, you can think of a moving elevator as a shortcut for your household contents. After all, your household contents do not go through indoors, but around the outside of the building! A moving elevator therefore often saves us a lot of time.

Which ultimately results in a more economical move. There is also less chance of damage to furniture and home.

We need a total of three parking spaces for the moving van and the moving elevator. If the moving elevator can go on the sidewalk, we only need two parking spaces.



Want to know if the lift fits on your pavement? If so, please consider the following factors:

1. Is there anywhere to drive the moving elevator onto the sidewalk? Please take into account a width of 180 cm.
2. To set up the elevator legs, a square area of 2 meters by 2 meters is needed.

If you take these two factors into consideration then we can make the best use of the elevator. That way we keep it safe for everyone and economical for you.



Tips and tricks

Through years of moving experience gained since 2008, we can safely say that we have fully mastered the tricks of the trade. Here we would like to share our most important tips to make your move a success:

1. To make the move faster and more economical, you can enlist the help of family or friends. Please note that our movers are not allowed to lift heavy items with you due to insurance regulations.
2. Check whether larger furniture will fit through doorways and/or hallways. It's a good idea to measure this with a measuring tape, because measuring means an inch perfect removal!
3. Keep all your keys and valuables in a safe place. That way you won't lose anything on a day that can be stressful enough.
4. To save time, you can disassemble furniture and/or lamps in advance before the moving day. This way you avoid delays during the move.
5. Pack your mattresses in a mattress cover or sheets to keep them clean. You can order mattress covers - as well as other packing materials - via our website.
6. There are 3 seats in our moving vans. If the team consists of 2 movers, you can ride along on request. So please bear in mind transportation from A to B.
7. Don't forget to prepare some food and drink for yourself (and our movers). Moving on an empty stomach is no fun.
8. Moving can be pretty tough and stressful, try to prepare everything on time and sleep early the night before 😊.
9. Make sure the movers have working space. Please do not leave loose items lying around on walkways or on the floor.
10. Make sure small children and pets do not come near working movers. This can be dangerous for both parties.

How do I pack everything?

"Proper preparation is half the battle".

You can save a lot of time (and therefore money) by proper preparation. Moving boxes are indispensable for any move! They are easy to lift, stackable and protect your belongings optimally.

Make sure all moving boxes are closed. This way we can stack them properly and therefore more will fit in the moving truck. Book boxes are smaller in size so they don't fall apart and remain liftable. A few bags or garbage bags are of course no problem, but boxes are always preferred.

For example, dismantling cabinets yourself saves a lot of time, but we can also do this if this is clearly indicated in advance.

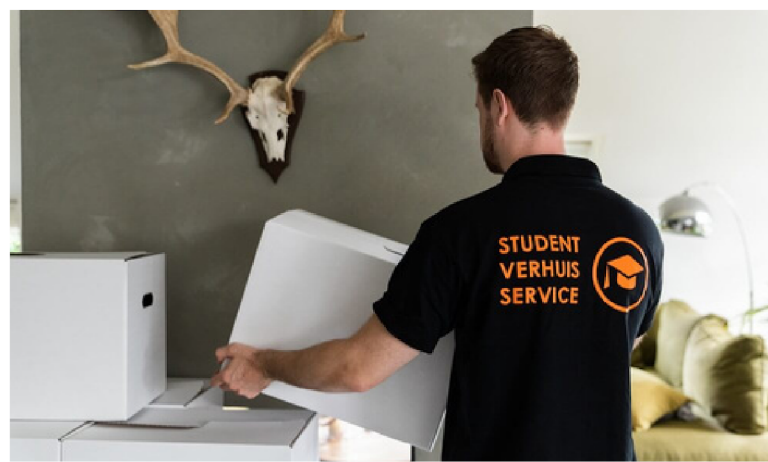
In our moving vans there are enough straps and blankets to move your belongings professionally.

How do I get moving boxes and other packing materials?

You can buy or rent all the packing materials you need at a low price. On our website under "moving boxes" you will find an overview of the possibilities.

You can pick up the materials or have them delivered. We are open 7 days a week between 10:00 and 18:00, it is always useful to call in advance. If you want to come by outside office hours, please contact us in advance (0900-1787), then we will see what is possible.

If you choose delivery, then delivery costs will be charged (within Amsterdam €35 ex. 21% VAT). Outside Amsterdam you also pay for the kilometers driven.



5 packing tips:

1. Put as many things as possible in closed boxes.
2. Note carefully on the boxes where they should go in the new home.
3. When packing, make sure the boxes are not made too heavy. If the boxes are made too heavy, there is a chance that they will tear. Thus, damage may occur.
4. We recommend putting all electronics in the original box.
5. We kindly ask you to clean the furniture a little in advance; just a quick wipe with a cloth is sufficient. This is more convenient for the movers.

What is the best way to prepare my belongings?



Make sure the boxes are accessible, this is where we always start. Put all shelves, plates, mirrors, paintings and any other flat/long objects together. Washers, dryers, stoves and refrigerators should be unplugged. For washing machines, the drum should be secured with the accompanying brackets.

 **Tip:** Keep walking routes to the moving truck clear, this will ensure a faster and therefore even more economical move!

How do I provide parking space?

This can save a lot in moving time; therefore, also in cost!

Moving van

We always try to park as close to your door as possible so we can load and unload everything quickly and efficiently. It is up to you to make sure that this is possible. Officially, it is mandatory to apply for an exemption from the municipality, however, this is not always necessary.

It may be that the sidewalk (+ bike path) is wide enough to place our cart, it is important that we can drive onto the sidewalk somewhere. Street corners are often blocked by bollards or concrete yellow blocks.

On wide roads we can also double park, as long as we do not obstruct other traffic.

You can also occupy a parking spot with your own car (or those of friends or acquaintances). Keep in mind that the average moving van is about 7 meters long. If no parking spot or exemption is arranged, the risk of a possible fine lies with you and there is a chance that we will have to abort the move.

We recommend that you apply for an exemption in the following situations:

- Use of moving lift
- Single-lane streets
- Shopping and busy streets
- Bicycle and pedestrian areas

If necessary, we can also apply for the exemption for you; however, there are costs associated with this.

Moving lift

The moving elevator should always be placed right in front of the moving window.

For 2 high and above, there should be 4 meters of space free from the facade. For moves on 1 high, the moving elevator is placed even further from the facade. When in doubt, you can also call us to discuss the possibility of a moving elevator.

I can't keep a parking space free, now what?

If you are unable to keep parking spaces free yourself, we can do this for you through exemption request (TVM).

Please note that we can only do this within the municipalities of Amsterdam. The prices listed below are therefore for the municipality of Amsterdam.

Explanation of exemptions in Amsterdam:

Type of exemptions and prices: (incl. billing costs municipality of Amsterdam)

- **Object permit €181,80** → For moving elevator placement in congested areas. Unsure between a notification or a permit? Check this link to see which one applies to you: <https://tinyurl.com/y8rc2n45>
- **Blocking permit €267,10** → For blocking the roadway. This permit is required when working on the canal belt. Please note that we are not allowed to elevator over cars with the moving elevator. If parking spaces are available they must be kept clear/reserved.
- **1-2 parking spaces €400,50** → To reserve one or two parking spaces.
- **3-6 parking spaces €427,30** → To reserve three to six parking spaces.
- **Please note:** Costs are per address

As you can see, exemptions and permits can be very expensive in Amsterdam; however, sometimes you cannot avoid them. But for parking spaces, it is much better to keep them clear yourself!

What are the moving techniques?

We have a suitable solution for all situations.

Moving elevator (up to the 5th floor)

With the moving elevator, everything goes up or down quickly and with professional care.

Moving with a moving elevator is only possible if there is enough space in front of the building. **We can also send out our XL elevator on request. This elevator has a range of 31 meters.**

Moving with the moving elevator is optimal with 4 handy/sturdy people (including movers).

Always measure if the window is big enough for the largest items and see if it is possible to take the window out.



Tip: old windows are often painted shut, keep this in mind.



And besides the moving lift?

Over the stairs: of course, we also simply move your belongings over the stairs. Moving over the stairs usually takes a fairly long time. It is common in old houses and properties that not everything fits over the stairs. So consider carefully how your large furniture came in. Damage caused by moving to stairwells and stairwells is at your own risk. Moving by stairs is optimal with at least 2 handy/strong people (including movers).

Hoisting*: it is an Amsterdam technique that is considered dangerous by the Health and Safety Administration, partly because hoisting beams are no longer inspected. This is the reason that our insurance does not cover damage during hoisting. So unfortunately we only hoist at our own risk. We can bring the rope and pulley for you on request, when hoisting, make sure the lifting beam at the top of your building is accessible. Always measure if the window is big enough for the largest items and see if it is possible to get the window out.

***Moving with the hoist set we only do with three men, one of whom is a handyman. Regular movers are no longer authorized to hoist.**

Internal elevator

Moving via internal elevator is fairly slow. This is due to the frequent dropping and lifting of belongings and neighbors who also use the elevator. In some cases it is therefore wiser to use the moving elevator.

For properties with more than five floors, the internal elevator is often the only option. When using the internal elevator, clearly indicate how many meters have to be covered via corridors and/or galleries. Moving with the internal elevator is optimal with at least 3 handy/strong people (including movers).

How is the total price calculated?



After the move, we will calculate how long it took. Based on the hours worked, the total price will be determined, with a minimum of 3 hours.

How do I make my complete payment?

You need to complete the payment directly after the move, this is by pin, cash or tikkie. Invoices are always mailed the Tuesday one week after the move. Only companies can pay by invoice, this is by request only.

Insurance

Of course we are well insured for carrying out your move. Up to € 2.500.000,00 with a deductible of € 450,00 everything is properly compensated according to the guidelines of our General Conditions, which can be found on our website.

Protecting your household contents

It is very important to us to move your belongings without damage. The following applies to Student Verhuis Service: transport worthy packed is always insured. If your household effects are protected against impact and scratch damage, we guarantee this in accordance with our conditions.

If you decide not to pack or prepare your household contents, there is a greater chance of damage. Therefore, logically, we cannot guarantee you a damage-free move. Of course, we use moving blankets to get everything across safely.

The following page shows what we consider "transport-worthy.



Transport-worthy packaging

