Moving guide

By Student Verhuis Service, the one and only real student moving company



STUDENT VERHUIS SERVICE

Studentverhuisservice.nl

0900 - 1787

We are moving!

First of all, we want to thank you for choosing the one and only Student Verhuis Service, the original budget-moving market sensation of the Netherlands.

We hope this guide will help you prepare thoroughly for your move. A good preparation is half the battle, and since we work on an hourly basis, it can also help reduce your moving costs. So make sure to read this guide carefully and move even more efficiently – and affordably!



The moving process

STEP 1

Confirm your move

Review the price estimate and give your approval. Once confirmed, your move will be officially scheduled.

STEP 2

Preparation

We'll go over all the details together and send you several informative emails to help you get fully prepared.

STEP 3

Packing (optional)

Choose our packing service or order moving boxes to get started yourself.

STEP 4

Moving day!

Our movers will arrive on time and load everything safely.

STEP 5

Arrival & finishing-up

In your new home, we'll place everything right where it belongs. Let the unpacking begin!

About us

The fact that the method of Student Verhuis Service is successful has not gone unnoticed. Many competitors are trying to copy this. However, one thing must be clear: Student Verhuis Service is the only real one. Countless years of experience and more than 115,000 satisfied customers.

It all started with a student, a Peugeot 106, and a trailer. Back in 2008, you could hire them through a small ad on Marktplaats to move your furniture. When the bookings kept coming, the Peugeot was swapped for a Ford Transit, and on April 1st, 2009, Student Verhuis Service officially registered with the Chamber of Commerce. From that moment on, things took off. As demand continued to grow, a second van was added and the team began to expand. By spring 2011, Student Verhuis Service had twenty employees and moved into its first warehouse on Havenstraat. Just a few years later, in 2014, the company relocated to its current home on H.J.E. Wenckebachweg.

After years of scaling and professionalizing, Student Verhuis Service is now the largest moving company in the Netherlands. What began as a few friends helping out has grown into a leading organization with a unique position in the market.

Certified and highly trained movers

All our movers are professionally trained through our very own Moving Academy®. We created this training program to ensure our team works as efficiently and safely as possible. Moving is physically demanding work, and it needs to be done with care. That's why we invest in training our movers thoroughly before they ever set foot on the job.

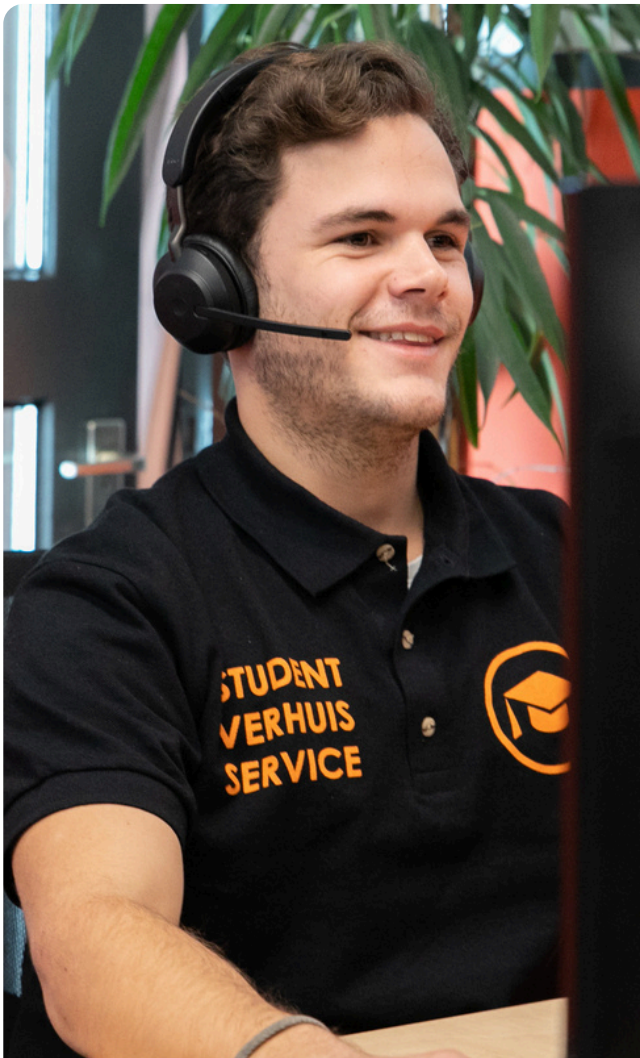


MOVING GUIDE

What to expect?

At Student Verhuis Service, we believe in clear communication; offering transparency and flexibility in everything we do. We give you the freedom to tailor your move to your specific needs and budget. Whether you just need a mover and a van, or full-service support, we'll make sure it fits your situation perfectly. Our online price calculator makes it easy to get an instant estimate based on your inventory, so you know exactly what to expect. We pride ourselves on our years of experience, reliable customer service, and the professionalism of our movers. Each mover trained to the highest standards through our in-house Moving Academy®.

Customer focus is at the heart of what we do. That's why we offer flexible scheduling options, including moves outside regular hours and even emergency relocations within 24 hours. Need to reschedule? No problem – you can change your moving date for free up to 48 hours in advance. Cancelling? That's free too, as long as it's at least 7 days before the move. With us, you'll always know what to expect and we'll adapt quickly and efficiently to your needs.



Customer Research

Each year, we conduct customer research to better understand our clients' moving habits and preferences. This research shows that flexibility, reliability, and transparent pricing are the top priorities when choosing a moving company. We use these insights to continuously improve our service, so we can better meet the things that truly matter to you.

MOVING GUIDE

What do our customers say?

monique van der Waals
★★★★★ 10 weken geleden

(Vertaald door Google) De beste ervaring waar u van kunt dromen terwijl u midden in een verhuizing zit. Van begin tot eind was de Student Verhuis Service uitstekend. Gedurende het hele traject werd ik op de hoogte gehouden en op de dag van de afspraak werd ik gebeld voordat de vrachtwagen met lift onderweg was. De zeer beleefde en aardige meneer die de lift kwam bedienen, was behulpzaam, snel en erg aardig. Al met al een zeer goede ervaring die ik zeker opnieuw zou gebruiken en aan anderen zou adviseren. Ontzettend bedankt!! (Origineel) The best experience you could dream of while in the middle of moving house. From start to finish the Student Verhuis Service was excellent. I was kept informed throughout the whole process and on the day of the appointment I got a call before the truck with lift was on its way. The very polite and nice gentleman who came to operate the lift was helpful, quick and very kind. All in all a very good experience that I would use again and would advise to others. Thank you so much!!

Ido Wald
★★★★★ 6 weken geleden

(Vertaald door Google) Martijn B, Querijn L, Teun B, Ivar L, Joe R hielpen ons om van de ene stad naar de andere te verhuizen. Binnen een werkdag boem bam bem ging alles als bij toverslag van de ene plaats naar de andere. Ze gaven niet op, zelfs niet toen het zware en enorme hoofdeinde van het bed niet door het raam paste, ze voerden de meest acrobatische vaardigheden uit met de meubels. Echt leuke en aardige jongens. Bedankt allemaal voor de hulp (Origineel) Martijn B, Querijn L, Teun B, Ivar L, Joe R helped us to move from one city to the other. Within a working day boom bam bem, everything went from one place to the other like magic. They didn't give up even when the heavy and enormous bed headboard didn't fit through the window, they did the most acrobatic skills with the furnitures. Really pleasant and nice guys. Thank you all for the help

Maria Kottari
★★★★★ 8 weken geleden

(Vertaald door Google) Ik heb een naadloze en effectieve verhuiservaring gehad met Student Service. Nick C. en Aden K. waren ongelooflijk geduldig en voorzichtig en toonden oprechte zorg voor mijn bezittingen. Ondanks de uitdagende omstandigheden van mijn oude huis – gelegen op de vierde verdieping zonder lift – deden ze er alles aan om aan mijn behoeften te voldoen. Ze hielpen ook elke doos in de juiste kamers en in de opslagruimte van mijn nieuwe huis te plaatsen. Ik waardeer hun hulp enorm! (Origineel) I had a seamless and effective moving experience with Student Service. Nick C. and Aden K. were incredibly patient and careful, showing genuine concern for my belongings. Despite the challenging conditions of my old house—located on the fourth floor without an elevator—they did everything possible to accommodate my needs. They also helped place each box in the appropriate rooms and the storage area at my new house. I truly appreciate their assistance!

Glü Glü
★★★★★ 15 weken geleden

(Vertaald door Google) Wij hebben een fantastische ervaring gehad met dit verhuisbedrijf. Alladin en Simon zijn ongelooflijk vriendelijk, professioneel en behulpzaam gedurende het hele proces. Ze arriveerden precies op tijd en gingen meteen aan de slag, waarbij ze blijk gaven van efficiëntie en veel aandacht voor detail. Ze plaatsten elk item zorgvuldig precies waar we het wilden hebben, waardoor een soepele en stressvrije verhuizing werd gegarandeerd. We raden hun diensten ten zeerste aan en wensen hen het allerbeste 🙏 (Origineel) We had a fantastic experience with this moving company. Alladin and Simon are incredibly friendly, professional, and helpful throughout the entire process. They arrived exactly on time and got to work immediately, demonstrating efficiency and great attention to detail. They carefully placed each item exactly where we wanted, ensuring a smooth and stress-free move. We highly recommend their services and wish them all the best 🙏

Google-Beoordeling
4.8 ★★★★★
Gebaseerd op 8279 recensies

Extra options
Handyman

You may have already seen them in the request form. But in case you missed it, we're happy to explain it again.

Not great with tools or simply don't have the time to disassemble your furniture before moving? No worries! We've got the perfect solution for you.

Our handymen are here to handle all (dis)assembly tasks. And of course, they'll help with the heavy lifting too. They always come prepared with the right tools for the job.

Requested a handyman?
If we haven't done a site visit, we kindly ask you to send us photos of the items that need to be assembled or disassembled after your request. This allows us to adjust the estimate if needed.

The handyman can disassemble the following items:

- **Furniture** (sofas, wardrobes etc.).
- **Lamps** (disassembly only, no mounting).
- **Exercise equipment** (treadmills etc.).
- **Outdoor playsets**
- **Removing your TV from the wall**

Our handymen are not authorized to connect electrical wiring or drill holes in your new home or office.



Extra options

Full service

Want a completely stress-free move? Choose our full-service moving option and let us handle everything—from packing to assembly, and everything in between.

With a full-service move, we take care of it all. It's the ideal solution if you're already juggling other tasks, like finding a new doctor, enrolling your kids in a new school, or even scouting out a new sports club.

Plus, choosing a full-service move significantly reduces the risk of physical strain during the process. And to give you complete peace of mind, the €450 insurance deductible is waived with a full-service move.
Plenty of reasons to go full service, don't you think?

Wat exactly do we do?
We pack (almost) everything, box up your belongings, wrap furniture in protective plastic, and safeguard items like paintings and TVs with bubble wrap and cardboard. We also take care of disassembling and reassembling any items that can't be moved in one piece.



Good to know: depending on the size of your household, we often split the move over two days (one day for packing and one day for moving). This helps reduce the workload and ensures we're not still at your place late into the evening.

Extra options
Moving lift

Do you live in an apartment with lots of stairs, no elevator, or a long hallway? Then we highly recommend using a moving lift.

Not sure if the lift will fit in front of your building?
Then keep these two factors in mind:

1. Is there space for the moving lift to access the sidewalk? Make sure there's a width of at least 180 cm.
2. To set up the lift's support legs, we need a flat square area of 2 by 2 meters.

By considering these factors, we can make the most efficient use of the lift—keeping things safe for everyone and cost-effective for you.

Think of a moving lift as a shortcut for your belongings. They don't go through the building, but straight up from the outside! This often saves us a lot of time, which in turn means a more affordable move for you.

It also reduces the risk of damage to your furniture and your home. Of course, we prefer not to dwell on that, but accidents can happen, even with the utmost care.

To set up both the moving van and the lift, we usually need three parking spots. If the lift can be placed on the sidewalk, we only need two.



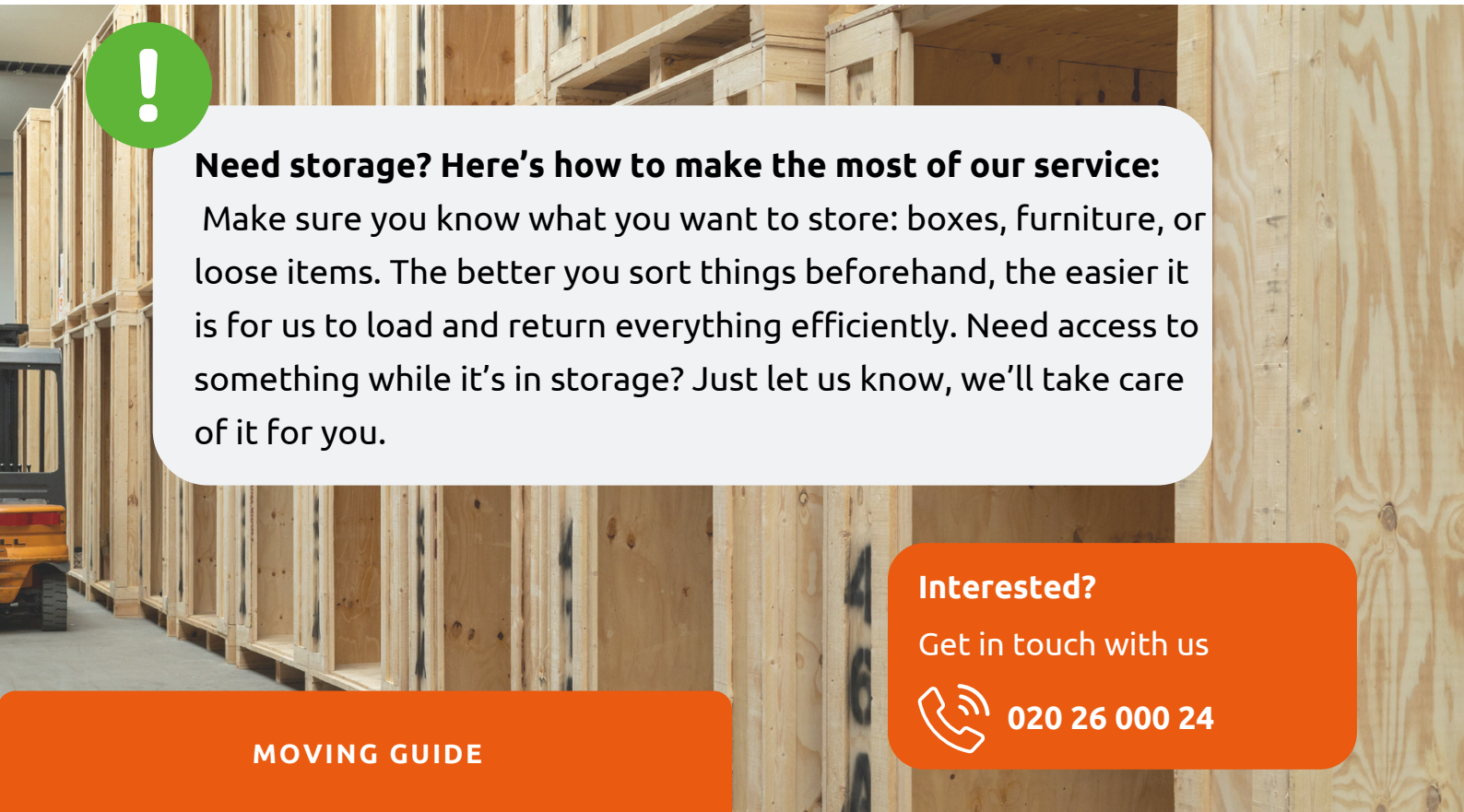
Extra options
Storage

Need temporary storage for your belongings? We've got you covered!

Sometimes things don't go exactly as planned. Your new home isn't ready yet, you're renovating, or you just need a bit of extra space. No worries! Student Verhuis Service offers safe, flexible storage tailored to your needs.

We'll pick up your belongings from your old home, store everything securely and dry, and deliver it to your new place when the time is right. No need to stress over last-minute solutions, we'll make sure your move from A to B(etter) goes smoothly.

Whether it's for a few days or several weeks, your items are in good hands with us. The clearer you communicate your needs, the smoother we can work. That way, storage during your move stays simple, safe, and affordable. Just how it should be in times of transition!



Need storage? Here's how to make the most of our service:
Make sure you know what you want to store: boxes, furniture, or loose items. The better you sort things beforehand, the easier it is for us to load and return everything efficiently. Need access to something while it's in storage? Just let us know, we'll take care of it for you.

Interested?
Get in touch with us
020 26 000 24

How do I pack everything?

Good preparation makes a fast and efficient move. The smoother it goes, the more affordable it gets. And smart packing plays a big part in that!

Moving boxes: a must-have

Use proper moving boxes—they're sturdy, stackable, and easy to carry. Make sure all boxes are closed so they can be safely stacked in the moving van. A few bags or suitcases are fine, but boxes are always preferred.

- Smaller book boxes are perfect for heavier items like books.
- Wardrobe boxes are ideal for hanging clothes, you can move your clothing straight from your closet, wrinkle-free.

Buy or rent packing supplies

You can buy or rent all your packing materials from us at low prices, including:

- Moving boxes for books, clothes, and kitchenware
- Bubble wrap for fragile and delicate items
- Packing paper for glassware, dishes, and breakables
- Mattress covers to keep your mattress clean and protected

Check out our webshop collection!

Pickup or delivery

You can collect your materials by appointment or have them delivered. We're open 7 days a week from 08:00 to 18:00, just give us a quick call to schedule a time.

Moving vans fully equipped

All our moving vans come equipped with straps and blankets as standard, so that's one less thing to worry about.



MOVING GUIDE

5 Handy Packing Tips

1. Pack as much as possible into **sealed boxes**.

2. Clearly **label each box** with the room it belongs in at your new home.

Feel free to write on the boxes you've rented!

3. Be careful **not to overload** boxes. If they're too heavy, they might tear and that could lead to damage.

4. Whenever possible, pack **electronics** in their original packaging.

5. We kindly ask you to give your furniture a quick **wipe-down** before moving day. It makes the job more pleasant for our movers.

Watch our packing tips video!

How do I prepare my items for moving?



Start by keeping all moving boxes easy to reach, we always load those first. Group together any shelves, panels, mirrors, paintings, and other flat or long items. Make sure large appliances like washing machines, dryers, stoves, and fridges are unplugged and ready to go. For washing machines, remember to secure the drum with the original bolts.

Tip: Clear walkways to the moving van. It'll speed things up and save you money!



Arranging parking space



It can really cut down on time and save you money too!

When planning your move, it's important to consider the logistics around the moving van and possibly a moving lift. We'll make sure everything runs smoothly, but we do need your help with keeping parking spots clear and arranging any necessary permits in advance.

Moving van

We always aim to park as close to your door as possible for quick and efficient loading and unloading. You're responsible for keeping the parking spot clear. In some cases, you can reserve a spot through your municipality, but this can be pricy. Our van is allowed to park on the sidewalk with our official traffic exemption (as long as it's accessible). On wider streets, double parking is possible as long as it doesn't obstruct traffic.

You can reserve a spot yourself by parking your car there ahead of time (note: our van needs about 7 meters of space). If no spot is available or if no permit has been arranged, delays may occur and fines might be issued.

You'll need a permit if:

- A moving lift will be used
- The street is one-way
- The street is busy
- It's a pedestrian or cycling zone

Prefer that we handle the permit for you? For just €50, we'll take care of it.

Moving lift

The lift must be placed directly in front of the moving window. For second floor and up, 2 meters of space from the building is needed. On the first floor, the lift is set slightly farther out.

Not sure if it'll fit? Give us a quick call and we'll check for you!

I can’t reserve a parking spot, what should I do?

If you're unable to secure parking yourself, you can apply for a Tijdelijke **Verkeersmaatregel (TVM):** a Temporary Traffic Measure permit. Prefer to leave it to us? We can handle the application for you (for a small service fee). Please note: we can only arrange this within the municipality of Amsterdam. In other cities, you’ll usually need to apply yourself.
Feel free to contact us to discuss what’s possible in your specific situation.

Below you'll find the permit and exemption fees charged by the City of Amsterdam. Keep in mind that applications must be submitted at least 7 working days in advance (excluding weekends and holidays).

Types of permits and fees:

(incl. invoicing fees from the City of Amsterdam)

- **Object permit €198,-** → Required for placing a moving lift in busy areas. Not sure whether you need a permit or just a notification? Check the City of Amsterdam’s website for more details.
- **Road closure exemption €291,-** → Needed for blocking off a traffic lane. This is mandatory, for example, when working in the canal district. Please note: we’re not allowed to lift over cars with the moving lift. If parking spots are available, they must be kept free or officially reserved.
- **1-2 parking spots €436,50** → For reserving one or two parking spaces.
- **3-6 parking spots €465,80** → For reserving three to six parking spaces.

Important: fees apply per adres

As you can see, permits and exemptions in Amsterdam can be quite pricy, but sometimes they’re unavoidable. When it comes to parking spots, it’s often much more cost-effective to reserve them yourself. Give us a call for tips on how to do this!

Moving techniques

We have a solution for every situation.

Moving lift (up to 5 floors high)

With the moving lift, everything goes up or down quickly and professionally.

Conditions for using the moving lift:

- There must be at least 2 meters of space in front of the door to place the lift
- Check if your window is large enough for your biggest piece of furniture
- In some cases, the window may need to be removed to move items in or out



Need extra reach?

Upon request, we can provide our XL lift, which extends up to 31 meters.

Tip: Older windows are often painted shut. Check this in advance to avoid any surprises on moving day.

MOVING GUIDE

And besides the moving lift?



Using the stairs

Of course, we also move items via the stairs when needed. However, moving this way usually takes more time. In older homes and buildings, it's often the case that not everything can fit through the stairwell. So think about how your bigger furniture got inside in the first place.
Damage caused when moving through stairwells, is at your own risk. We recommend wrapping your stair railings for extra protection.

Internal elevator

Moving via an internal elevator can sometimes be slower. This is due to frequent lifting and placing of items, and because neighbors may also need to use the elevator. Whenever possible, using a moving lift is often a faster and more efficient option.

In buildings with more than five floors, the internal elevator is often the only choice. We also have an XL lift available, feel free to call us to discuss the options.
If the internal elevator will be used, please let us know how many meters need to be covered through hallways or galleries, as this can significantly affect the moving time.

MOVING GUIDE

Hoisting ⚠

Hoisting is an urban moving technique that's considered high-risk by occupational safety authorities (ARBO), partly because hoisting beams are no longer officially inspected. That's why—even with our extensive insurance—damage caused during hoisting is not covered. For this reason, we only perform hoisting at the customer's own risk.

On request, we can bring a rope-and-pulley hoisting set. Please ensure that the hoisting beam at the top of the building is accessible. Also, measure in advance to check that the window is large enough for your biggest items and that it's possible to remove the window if needed.

Due to the risk involved, hoisting is only carried out by a team of three movers, including at least one handyman. This technique requires special experience and skill, so our regular movers are not authorized to perform hoisting.



How is the total price calculated?



Tip: Don’t forget to increase the payment limit on your debit card to make sure you can complete the payment on moving day!

After the move, we determine the total duration. The final price is based on the total hours worked, including travel time to and from your address. A minimum of 3 hours applies (unless agreed otherwise in advance).

How do I pay?

Payment is due immediately after the move. We prefer debit card payments, but cash or an iDeal payment link are also accepted. Invoices are sent by email on the Tuesday following your move.

Only businesses can pay by invoice and only if this has been arranged with us in advance.

How can I make my move affordable?

A budget-friendly move starts with smart planning and smart decisions. At Student Verhuis Service, we're here to help you save money, without sacrificing quality.

Here are a few practical tips to help you move affordably:

Tip 1: Only choose what you need and pitch in if you can

You don't always need a full moving crew. Already got some help from friends or family? Then you might need fewer movers, which means lower costs!

Tip 2: Move outside of peak times

Weekday moves are often cheaper than weekend ones. Moving mid-month can also save you a lot. So if you're flexible with your schedule, you can cut costs easily.

Tip 3: Start packing early

The better you're prepared, the faster the move goes. And 'time is money'! Make sure everything is properly packed and boxes are sealed, so our movers can get to work right away.



Feel free to ask for advice

Not sure what the most cost-effective option is for your situation? Just get in touch, we're happy to help.

020 26 000 24

Insurance

Well insured in case of damage

Although we handle your belongings with great care, accidents can happen. That's why we have solid insurance coverage:

- Damage covered up to €2.500.000
- €450 deductible (this helps us keep our rates low)
- Claims are processed according to our general terms and conditions (available on our website)

Protecting your belongings

At Student Verhuis Service, the rule is simple:

Properly packed = insured.

So make sure your items are well-packed and protected against bumps and scratches. Only then can we guarantee damage-free transport.

Not packed? Higher risk.

If you choose not to pack or prepare your belongings properly, we unfortunately can't guarantee a damage-free move.

Of course, we always use moving blankets and straps to transport everything as safely as possible.

On the next page, you'll find what we mean by "properly packed for transport."



MOVING GUIDE

Properly packaging for transport

Not packed:





Packed:

FAQ

Are my belongings insured during the move?

Yes, your belongings are insured up to **€2,500,000**, provided they are properly packed for transport. A deductible of **€450** applies, which helps us keep our prices as low as possible. For exceptions and full details, please refer to our General Terms and Conditions.

Which furniture should I (dis)assemble?

It’s a good idea to disassemble furniture with multiple parts before the move; especially if the items don’t fit through doorways, windows, or stairwells, have an awkward shape, are hard to load into the van, or are fragile.

How big are the moving vans at Student Verhuis Service?

Student Verhuis Service has a full fleet of moving vans, each with a **capacity of up to 25m³.**

Can I reschedule or cancel my move?

You can **reschedule** your move free of charge **up to 48 hours** before moving day.
If you need to **cancel**, that’s also free, provided you do so **at least 7 days in advance**.
Please note: rescheduling or cancellation must always be submitted in writing.

